

NARRATORA

SAMPLE OUTPUT

NEWSLETTER

Product Notes — Autumn Release

A customer-facing product newsletter generated from release notes and support themes.

FORMAT

Email newsletter

SECTIONS

4

READ TIME

3 minutes

STATUS

Sample output

Product Notes — Autumn Release

Three minutes. What shipped, what it fixes, what is next, and one thing we got wrong and have now put right.

What shipped

- Clause-level citations on every extracted field, so an answer can be checked without reopening the source document.
- Tenant-hosted deployment, now generally available in three regions including the EU.
- Bulk review queue, which replaces the workaround most of you had built out of exports.
- Audit export in a format your compliance team asked for by name, repeatedly.

What it fixes

The single most common support theme this quarter was not a bug — it was people re-reading source files to verify an extraction. That is the workflow citations remove. In early access, accounts using citations cut verification time by a median of 41%, which is the only number in this email worth remembering.

What we got wrong

CORRECTION

The review queue shipped in July without a way to reassign an item, which meant a single absent reviewer could stall a batch. That was our miss, it was reported within a day, and reassignment is in this release. Thank you to everyone who told us plainly.

What is next

- German-language output, in early access next month.
- Two additional document families: insurance schedules and clinical consent forms.
- A published SLA for tenant-hosted deployments, which several of you have asked for in writing.

Housekeeping

Infrastructure cost pass-through begins at renewal for accounts above two terabytes; if that affects you, your account team has already been in touch, and if they have not, reply to this email and we will fix that today.

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